

Public Protection Portfolio Plan 2015/16

Introduction

I am proud that we live in a safe borough and that the Council has continued to play a leading role in maintaining community safety and supporting residents and businesses. I understand at first hand the impact that crime and anti-social behaviour can have on people's lives, and this continues to be one of my absolute priorities. The climate continues to be financially challenging. We are working with colleagues to support the development of the Council as a commissioning authority, ensuring that excellent services are delivered in the most cost-effective, efficient way.

In the past year overall levels of crime have continued to fall, including target areas such as burglary, making Bromley one of the safest boroughs in London. I am immensely proud of the work that the Council has delivered to make the borough a safer place both as the primary delivery agent, and in leading on the development and implementation of crime-reducing partnership activities. Even more so, I am proud of the determined effort delivered by local residents and businesses to maintain the borough's record of crime reduction. The challenge remains to reduce crime and anti-social behaviour, and to increase community engagement to ensure the borough is a safer place.

As Portfolio Holder I believe I have a lead role to focus our activities on some of the most vulnerable in our society, be they elderly residents, young people, or local traders. We know only too well the threats posed by illegal activity, and we remain committed to keeping the borough safe. By ensuring that we deliver our priorities, as outlined in the following pages, we are confident that, working together, we can deliver a safer borough.

We continue to be committed to working in partnership. Not only will we maximise the opportunities to reduce crime and disorder by engaging with other departments and teams within the Council, but we will work hard to continue to develop supportive and productive partnerships with other agencies, such as the Police, Fire Brigade and Probation Service, to maximise the opportunity to reduce crime and disorder. Ultimately, we will also seek to develop further and to build on the excellent work of our residents and communities in tackling crime and disorder.

Councillor Kate Lymer

Portfolio Holder for Public Protection and Safety

Outcome 1	We will keep Bromley safe
Issues	Community Safety
	Anti-Social Behaviour and Youth Crime
	Domestic Violence

Aim	The Community Safety team proactively works to prevent crime and reinforce confidence in the borough as a safe place		
In 2015/16, we will:		Head of Service	RAG status (and comments)
1.1	Tackle anti-social behaviour through the delivery of targeted, intelligence-led operations with the Police. (Operation Crystal – 1A)	Rob Vale	
1.2	Support young people to remain in education, employment and training, through our mentoring service . (1B)	Jane Belding	
1.3	Ensure all victims of domestic violence involved in criminal Court procedures are offered the support of an advocate. (1C)	Rob Vale	
1.4	Provide support for the Safer Bromley Partnership Board .	Rob Vale	
1.5	Target night-time anti-social behaviour problem areas through a joint Council-Police initiative to tackle alcohol-related nuisance, crime and disorder, supporting the Purple Flag award for Beckenham. (1D)	Paul Lehane	
1.6	Support the Home Office recommendations with regards to the Gangs Review .	Rob Vale	
1.7	Work with partners to eradicate the supply of New Psychoactive Substances , and seek to apply powers and tools from any forthcoming legislation. (1E)	Rob Vale	

Outcome 2	We will protect consumers		
Issues	Rogue traders, scams and bogus callers		
	Under-age sales		
Aim	The Trading Standards team protects consumers, and in particular the vulnerable, to ensure there is a fair, safe and genuine trading environment.		
In 2015/16, we will:		Head of Service	RAG status (and comments)
2.1	Take action against rogue traders , particularly those who target the vulnerable, through preventative and enforcement activity with banks and adult safeguarding partners. (2A)	Rob Vale	
2.2	Provide a rapid response service to all victims of doorstep crimes and scams . (2B)	Rob Vale	
2.3	Tackle the sale of age-restricted products , particularly alcohol and tobacco, through test purchase operations. (2C)	Rob Vale	
2.4	Prevent consumer detriment by improving compliance and tackling problem traders. (2D, 2E)	Rob Vale	

Outcome 3	We will support and regulate businesses
Issues	Food Safety
	Licensing
	Health and Safety
	Business Resilience

Aim	The Food, Health and Safety and Licensing team supports and regulates businesses to ensure safe food, safe and healthy workplaces, and licence conditions are met.		
In 2015/16, we will:		Head of Service	RAG status (and comments)
3.1	Inspect 100% of high-risk food businesses (Risk Category A and B hygiene) to ensure food safety standards are met. (3A)	Paul Lehane	
3.2	Investigate significant complaints, accident reports and other notifications. (3B)	Paul Lehane	
3.3	Undertake the statutory review of licensing policies for alcohol and gambling , to be in place by January 2016.	Paul Lehane	

Outcome 4	We will protect the environment
Issues	Environmental damage
	Complex industrial noise pollution
	Community noise

Aim	The Environmental Protection team manages air quality, drainage issues, land contamination, public health nuisance and noise, CCTV, housing enforcement, and pest control.		
In 2015/16, we will:		Head of Service	RAG status (and comments)
4.1	Work proactively with offenders and potential offenders to reduce noise nuisance . (4A)	Jim McGowan	
4.2	Provide the CCTV monitoring service for town centres and other key areas. (4B)	Jim McGowan	
4.3	Oversee the refurbishment of the CCTV control room .	Jim McGowan	
4.4	Develop a computerised system for contaminated land reporting . (4C)	Jim McGowan	
4.5	Depending on the result of the new lease negotiations, analyse and expand the current noise plan for Biggin Hill .	Jim McGowan	

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Appendix 1: Performance Indicators

Performance Indicators		13/14 Actual	14/15 Target	14/15 Actual	15/16 Target
1A	Number of Operation Crystal initiatives carried out	12	12	12	12
1B	Number of mentoring relationships forged	142	100	154	100
1C	Percentage of victims of domestic abuse offered the support of an advocate	NEW	NEW	TBC	TBC
1D	Number of initiatives carried out to reduce alcohol-related nuisance, crime and disorder	NEW	NEW	NEW	10
1E	Percentage eradication of high street outlets of new psychoactive substances	NEW	NEW	50%	100%
2A	Number of referrals of doorstep crime incidents from banks and adult safeguarding partners	26	30	45	50
2B	Number of rapid response interventions resulting in a real saving to consumers	68	80	42	50
2C	Number of test purchase operations to detect the sale of age-restricted products	121	80	156	N/A
2D	Number of enforcement actions in relation to traders causing consumer detriment	69	60	69	60
2E	Number of businesses to receive education regarding under-age sales – to be changed to: Percentage inspection of all failed CH25 and non-compliant businesses	107	150	114	100% (see change)
3A	Number of inspections of high-risk businesses undertaken	NEW	NEW	NEW	132
3B	Number of significant complaints and accident reports/notifications investigated	NEW	150	176	150
4A	Inspections of noise limitation devices	20	20	20	20
4B	Number of packages of evidence supplied	NEW	NEW	NEW	300
4C	Number of reports produced on contaminated land	NEW	10	20	25